CLUB4 – Surrey's Holiday Activity and Food Programme

Background

In Surrey, the Holiday, Activities and Food Programme is named locally as **Club4** – fun, friendship, food and fitness over the holidays.

Club4 is an exclusive offer for young people who are **eligible for benefits-related free school meals** and are in school year Reception – 11.

Club4 offers both places at holiday camp provision as well as a virtual offer. Camps are available in a variety of locations in Surrey and offer a diverse range of activities from theatre and drama to sport and physical activity. All camps are free of charge and will provide a meal. The virtual offer has a range of free online activities from arts and crafts, recipe cards and physical activity games to play at home. Both camp provision and virtual offer are available for primary, secondary and SEND young people.

Below is wording for partners to use in signposting families or making referrals to the programme.

"Club4 is an exclusive offer for children and young people who are eligible for benefit-related free school meals in Surrey. For the summer holidays, all eligible children at school in Surrey have the chance to secure a free place at one of 140 day camps running across the County. Some camps are commercially run and open to all, while others are exclusive to Club4 families. Dates and timings vary but all camps offer a mix of entertainment to keep young people safely entertained and active, as well as providing them with one or more quality meals. To find a camp near you and see what else is on offer with the Club4 programme, please visit the Club4 website: https://www.surreycc.gov.uk/club4holidayoffer"

For more information about the programme please contact HAF@surreycc.gov.uk

Club4 Q&As - General

Who is eligible to attend the camps?

Any child who gets free school meals as a result of their family receiving certain government benefits can attend the camps, from infant-school age to those in secondary education - so broadly 4-16 years old if still in education.

ALL children in infant schools from reception to Year 2 get free school meals regardless of income however children are eligible only if their parent / carer receives certain income related benefits.

Which benefits qualify a family for free school meals?

Please see https://www.gov.uk/apply-free-school-meals

Who's running the camps?

The camps are being run by different providers, coordinated by Active Surrey on behalf of Surrey County Council. Some will be established camps which always run in the school holidays and are open to everyone, while others are being run exclusively for Club4 children by community groups and clubs. All of them will provide food and activities.

Where are the camps?

Camps are taking place in every borough and district of Surrey. Parents who are in receipt of certain benefits which means their children receive free school meals can visit the Club4 website at https://www.surreycc.gov.uk/club4holidayoffer

Are the camps free?

Yes, the camps are free for those children who receive benefit-based free school meals.

What times / dates do the camps run?

Each camp will have its own opening hours and dates. Please see the Club4 website at https://www.surreycc.gov.uk/club4holidayoffer. Bookings will remain open for the whole of the summer however we anticipate places to be filled quickly so please book as soon as you can.

How many children will be at each camp?

Numbers will vary depending on how large the site is, the providers' staffing capabilities and how many other children are booked in for any single day.

What age will those at the camp be?

Some camps will be tailored to primary or secondary age groups while others will be mixed.

What meals are provided?

This will depend on the camp. In most cases a hot meal will be provided. In some camps more than one meal or snack may be offered, depending on the facilities available.

Club4 Q&As – Referrals

How do we signpost / refer families to this offer?

Share the text at the beginning of this document and link to the Club4 website with the families you work with. If needed, help them find a suitable camp on the portal and assist them with booking if required. Some camps will require codes to book however these are listed on the camps portal.

I work with a family who have a child(ren) with an EHCP plan – would they be able to access this provision?

Potentially, some of the camps available are inclusive (and these can be filtered on the website) but we would urge you/the parent to reach out to the provider to check if the provision is suitable and if the needs of the child can be met.

What other support is available for parents/families?

There is a virtual offer which sits alongside the holiday provision. This virtual offer has a range of opportunities to do from home. Alongside this, we are running several virtual parent workshops to help develop parents' understanding of the effects of food, sugar levels, screen time, sleep, hydration and physical activity. These are available for free for any Club4 parents and can be booked via the Club4 website.

Club4 Q&As - Schools

A provider has asked us to share details of FSM eligible families, do we have to do this?

No, with GDPR in mind we would discourage schools from sharing details of families with providers. However, we would actively encourage you to support the provider in signposting eligible families to their camps.

How do we signpost / refer families to this offer?

Share the text at the beginning of this document and link to the Club4 website with the families you work with. Some camps will require codes to book however these are listed on the camps portal.

Can we promote the details of the camps with all parents/guardians?

No, the Club4 programme is only for children eligible for benefits related free school meals and are in School Year Reception – 11. ALL children in infant schools from reception to Year 2 get free school meals regardless of income. Children are eligible **only** if their parent / carer receives certain income related benefits. We encourage you to share the local camp details and any booking codes only with FSM families.

Will there be food vouchers over the Summer holidays for FSM families who cannot access camps?

No, unfortunately the funding for food vouchers has been stopped and the funded provision is in the form of the Holiday Activity and Food Programme.

How can digitally excluded families book?

Some providers are offering a phone in booking system for those who don't have access to the internet. Alternatively, your local library will have free computers available for parents to use if needed. Improve your computer and internet skills - Surrey County Council (surreycc.gov.uk)

What other support is available for parents/families?

There is a virtual offer which sits alongside the holiday provision. This virtual offer has a range of opportunities to do from home. Alongside this, we are running a number of virtual parent workshops to help develop parents understanding of the effects of food, sugar levels, screen time, sleep, hydration and physical activity. These are available for free for any Club4 parents and can be booked via the Club4 website.

Club4 Q&As – Parents/guardians

Is there a limit on how many days my child can attend a camp?

No, there is no limit, but please only book days that you are certain your child can attend as a *booked but unused* place will see another child miss out.

What does my child need to take with them when they attend a camp?

Young people will be engaged in games and activities that require them to stay active, often outside, so suitable clothing and footwear will be needed each day (coats, hats etc). No specialist equipment will generally be needed unless your provider contacts you to advise that a change of clothes, footwear etc may be a good idea for a particular activity.

Personal water bottles WILL be needed. Please ensure you apply sun cream to your son or daughter before they leave home, ahead of a day out in the sun.

Please ensure your child's name is marked on any item they are sent with and leave phones or other valuables at home as providers, Active Surrey and Surrey County Council won't be liable for items lost or broken.

My child is on the SEND register. Can they attend?

All camps should be able to accommodate young people with low level emotional or physical disabilities. Other camps may be inclusive / accessible for children with certain disabilities (including complex needs – see question below), which will be detailed in their descriptions

If you cannot find a relevant camp please contact HAF@surreycc.gov.uk to discuss your specific needs further. There is a virtual offer for SEND young people, including

the chance to enter the at-home 'Superhero Vacation challenge' – see the Club4 website at https://www.surreycc.gov.uk/club4holidayoffer.

My child has a more severe disability. Is there a camp that they can attend?

We have a small number of specialist camps that will run for young people with more complex needs. These camps can be searched for using the filter on the Club4 website at https://www.surreycc.gov.uk/club4holidayoffer

My child now can't attend a day they've been booked onto. What do I do?

Please only book onto a camp that you know your child can attend as they will otherwise be taking up a place that could be allocated to another child. However, we realise that things can crop up which alter plans so please contact the camp you have booked the place with to let them know about cancelling your child's place.

The camp in my area says it's full. Will more be made available?

The camps listed are all of those that are taking place and are available to eligible families on a first come, first served basis. However, it may be worth checking back on the site / with the provider using the details given in case someone has cancelled a place that they'd previously booked.

If suitable camps in other areas of Surrey have spaces your child is welcome to attend those provided you can arrange transport.

The Club4 website at also has some suggestions to keep your son or daughter busy over the holiday. Check out the virtual offer at
https://www.surreycc.gov.uk/club4holidayoffer

My child is upset as a result of something that happened at camp. Who do I speak to?

In the first instance, please contact the **camp provider** to discuss the situation. If they are unable to help then please contact HAF@surreycc.gov.uk and we will do our best to assist.